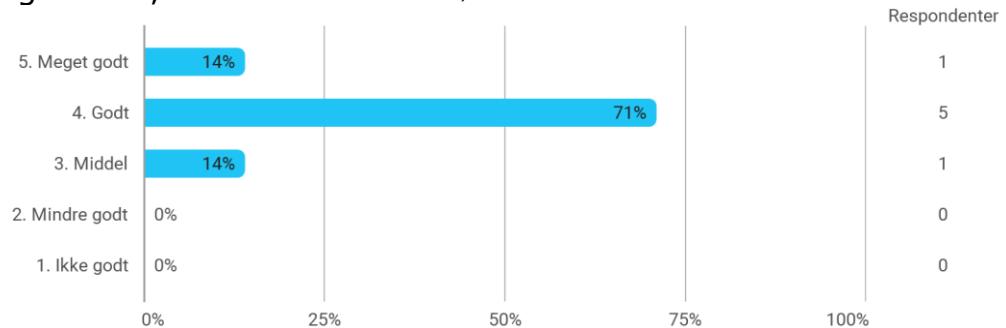
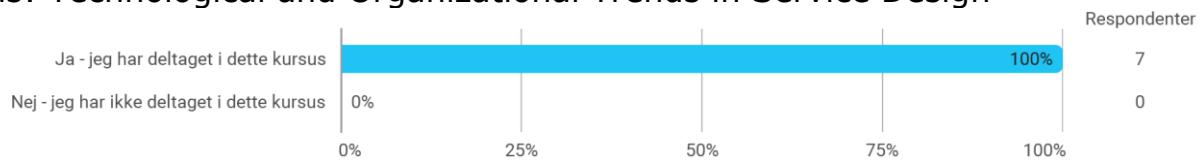


## Hvordan synes du generelt, semesteret er forløbet?

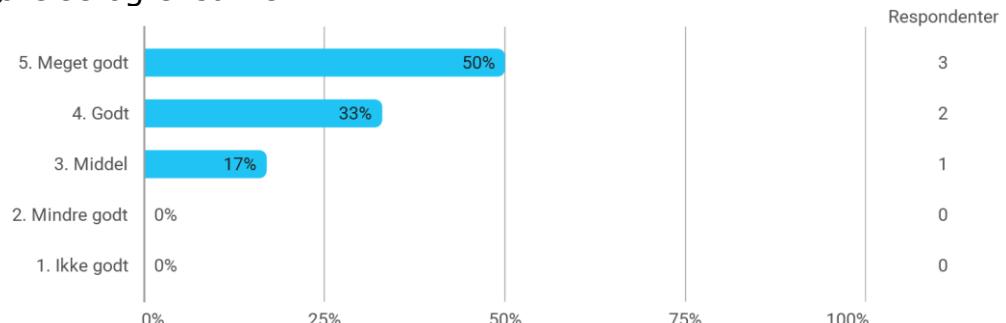


## Kursus: Technological and Organizational Trends in Service Design



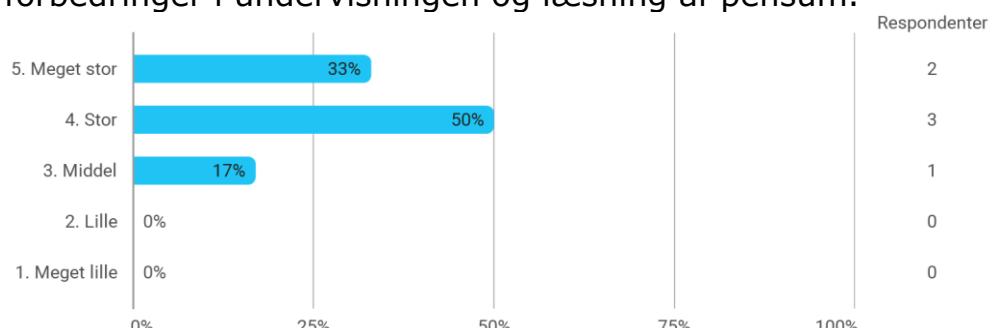
## Hvordan vurderer du kurset som helhed?

- Her kan du inddrage sammenhæng mellem undervisning og læringsmål, pensum, de valgte undervisningsformer, planlægning, pædagogisk formidling, praktisk gennemførelse og eksamen.

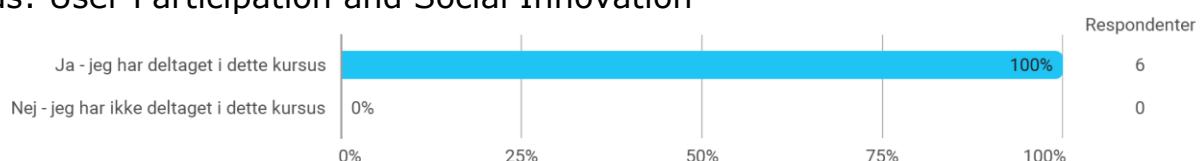


## Hvordan vurderer du din egen indsats i kurset?

- Her tænkes på forberedelse, aktiv deltagelse i undervisningsforløbet, løbende forslag til forbedringer i undervisningen og læsning af pensum.

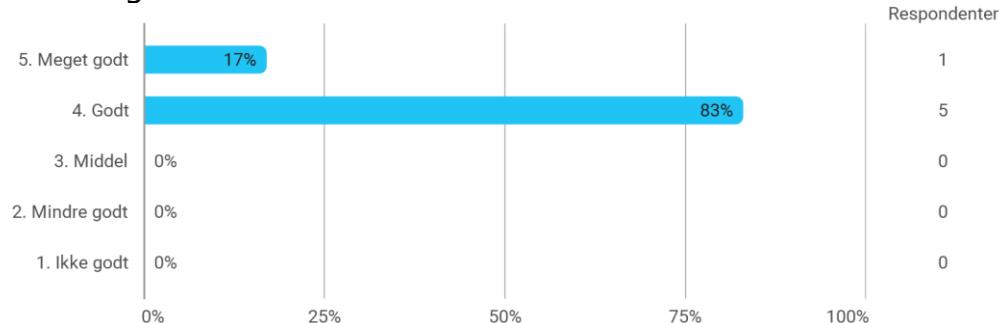


## Kursus: User Participation and Social Innovation



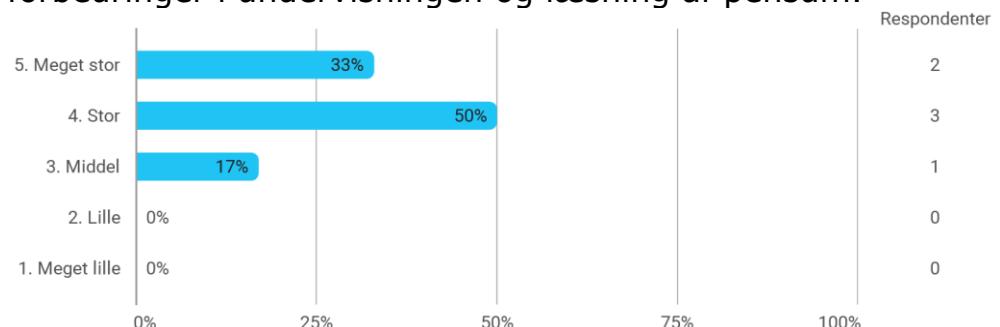
## Hvordan vurderer du kurset som helhed?

- Her kan du inddrage sammenhæng mellem undervisning og læringsmål, pensum, de valgte undervisningsformer, planlægning, pædagogisk formidling, praktisk gennemførelse og eksamen.



## Hvordan vurderer du din egen indsats i kurset?

- Her tænkes på forberedelse, aktiv deltagelse i undervisningsforløbet, løbende forslag til forbedringer i undervisningen og læsning af pensum.

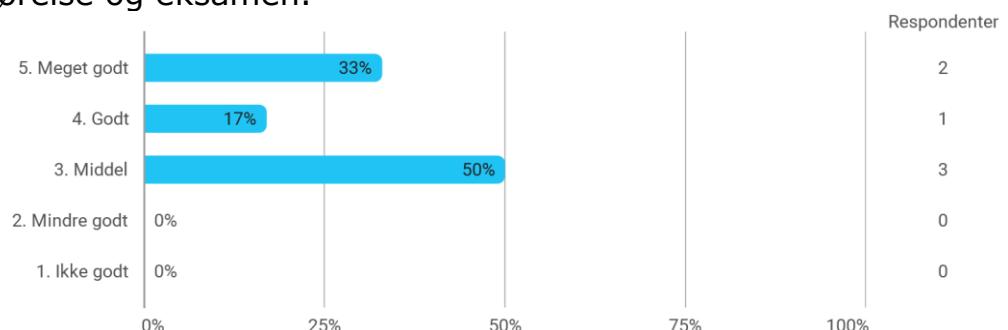


## Kursus: Services Representation and Prototyping



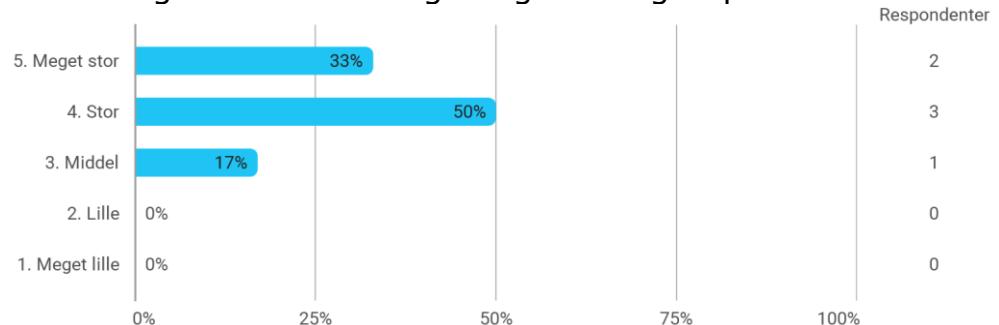
## Hvordan vurderer du kurset som helhed?

- Her kan du inddrage sammenhæng mellem undervisning og læringsmål, pensum, de valgte undervisningsformer, planlægning, pædagogisk formidling, praktisk gennemførelse og eksamen.

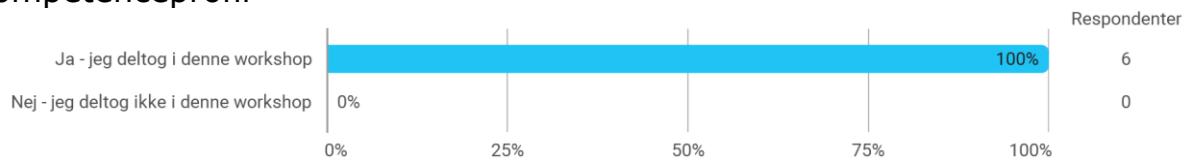


## Hvordan vurderer du din egen indsats i kurset?

- Her tænkes på forberedelse, aktiv deltagelse i undervisningsforløbet, løbende forslag til forbedringer i undervisningen og læsning af pensum.

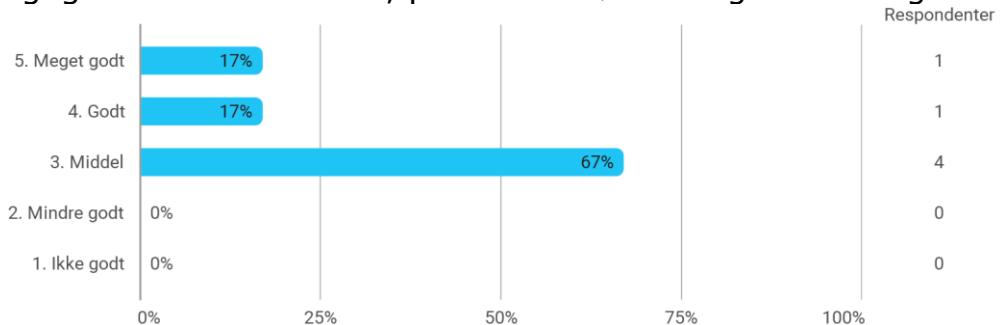


## PBL-kompetenceprofil



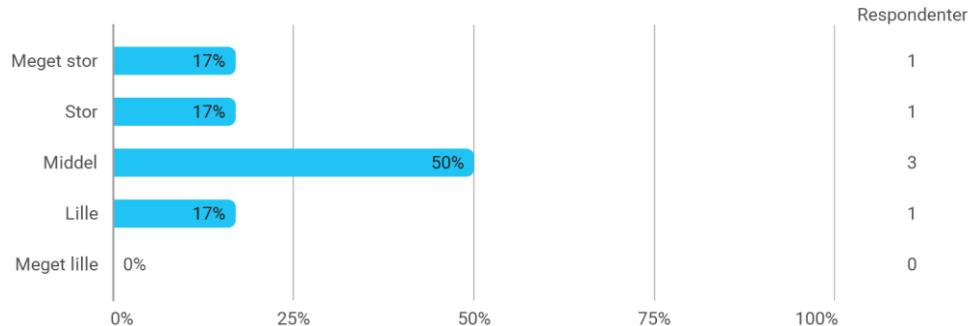
## Hvordan vurderer du workshoppen som helhed?

- Du kan inkludere ting som sammenhæng mellem undervisnings- og læringsmål, pensum, programmet anvendte undervisningsformer, planlægning, pædagogisk kommunikation, praktisk udførelse og evaluering.

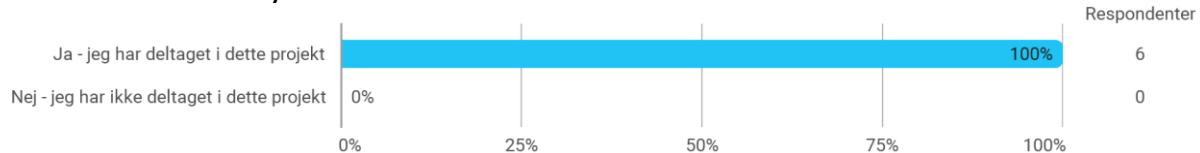


## Hvordan vurderer du din egen indsats i workshoppen?

- Du kan inkludere ting som forberedelse, aktiv deltagelse i undervisningssessionerne, forslag til forbedringer af undervisningen og læsning af pensum.

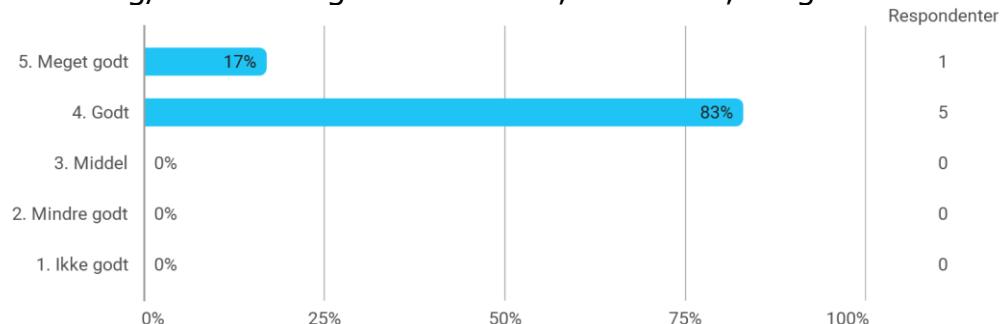


## Projekt: Services as Systems



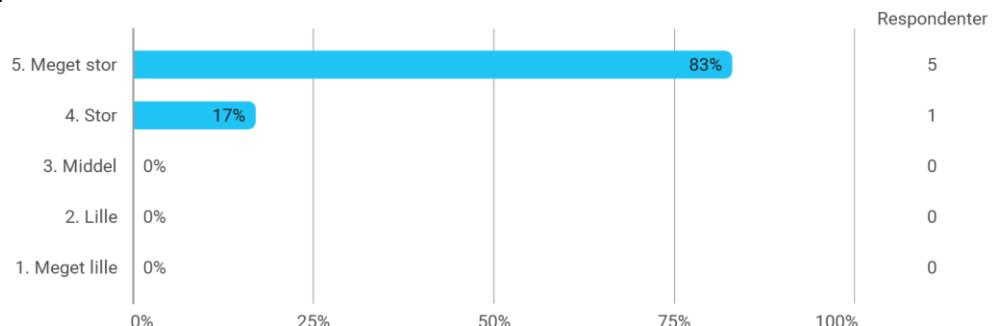
### Hvordan vurderer du projektforløbet som helhed?

- Her tænkes på sammenhæng mellem indhold og læringsmål, projektemne, vejledning, sideløbende og/eller forudgående kurser, eksamen, o.lign.



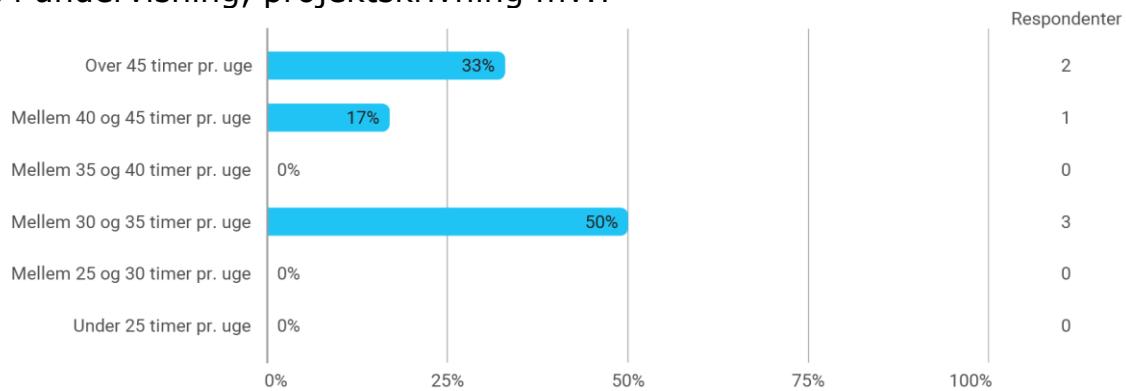
### Hvordan vurderer du din egen indsats i projektforløbet?

- Her tænkes på forberedelse, aktiv deltagelse i gruppen, videndeling, samarbejde o.lign.



### Aktivitetsniveau og motivation

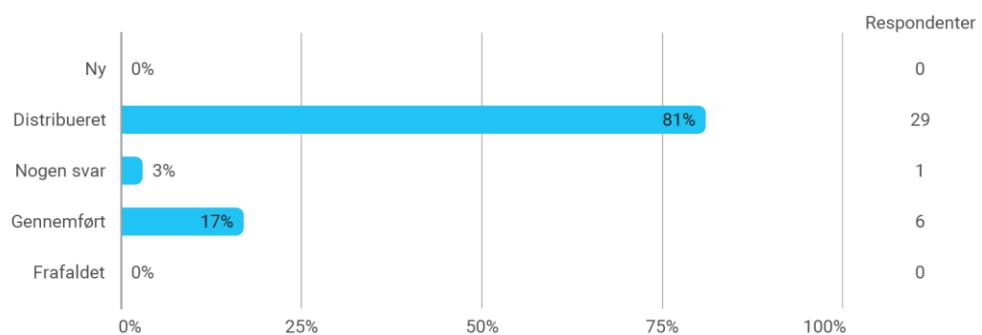
#### Hvor mange timer pr. uge brugte du i løbet af semestret i alt på forberedelse, deltagelse i undervisning, projektskrivning mv.?



## Sprog



## Samlet status



**Study board conclusions of the semester and teaching evaluation report**

Year: 2022  
Campus Copenhagen  
Semester SSD8  
Coordinator: Luca Simeone  
Date: November 2022

This document represents the public version of the evaluation of the semester. The document forms together with the semester and teaching evaluation report the basis of any adjustments to the semester's description, planning, execution and/or evaluation of the next iteration of the semester and are used by the coming semester coordinator and semester planning group.

The document also represents the study board's response to the students, teachers, coordinators and other interested parties about possible consequences of conditions that the students of the semester have pointed out.

**The public conclusions and recommendations of the semester coordinator**

In general, the students greatly appreciated this semester and its workshop-based, hands-on quality. The students felt that key aspects of the semester were well communicated and managed. The brief for the semester project was deemed as a good occasion to tinker with theoretical frameworks and practical methods taught during the semester. The students also noted some areas of improvement, which the semester coordinator and the teachers should consider for the next editions of SSD8:

- The students suggested a more regular schedule across the weeks, so that their studies can be more easily integrated with their student jobs; information on internships should come at the beginning of the semester
- The PBL course should be more anchored to the specificities of SSD
- The User Participation and Social Innovation course could highlight better how it is linked to the context of service design
- Technological and Organizational Trends should emphasize the common thread connecting the various topics touched during the course
- As for Services Representation and Prototyping, the first workshop could be run in-person and the second workshop should be geared towards presenting a broader and more hand-on perspective on prototyping

The students also suggested some areas of improvement related to the study environment:

- It would be nice to have a projector or some larger displays in the studio
- The software platform for the internship needs to be redesigned to be more user-friendly and all the bugs should be fixed
- The lecture room 0.090A was cold and there were not enough sockets.

**Conclusion of the study board**

The Study Board (MSN) has processed the semester evaluation report and offers the following observations/conclusions:

- Response rate: 6/36. MSN is going to actively push for a modernization of the survey to achieve much higher response rates
- MSN is concerned with the low self-reported weekly workload
- The poor evaluation of the PBL course appears to be a general thing across all 8<sup>th</sup> semesters. MSN will follow up



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